



Heating, cooling, plumbing and electrical protection plans for every homeowner.

What's included! What's excluded! Visit reliancehomecomfort.com/cpp for a full list of coverage

PLUMBING

INCLUSIONS

- Hot and cold water pipes
- Drainage pipes inside the home[†]
- Faucet repair [‡]
- Mechanical pop-up stoppers [‡]
- Piping repairs to your humidifier, dishwasher and refrigerator
- Outside hose bibs
- Blocked toilets, sinks, and showers
- Moving parts within the toilet tank
- Toilet flange repair [‡]
- Diagnosis of below grade waste drains
- Primer line to laundry tub
- Mixing valves
- Humidifier valves
- Inspection and repair of backwater valves [‡]
- Repair of shut-off valves

EXCLUSIONS

- Faucet replacement
- Repair or replacement of fixtures (i.e. toilets) or appliances (i.e. dishwashers)
- New fixture installation
- Boilers, radiators and associated piping and valves
- Swimming pools, hot tubs, radiant in-floor heating
- Clearing of blockages in below grade drains
- Municipal water service issues
- Circulating pumps
- Check valves, backflow preventors, sump pumps
- Pipe replacement required due to poor design
- Replacement of galvanized, lead, cast iron or non-pex piping
- Pipes upstream from main water incoming valve
- Irrigation systems
- Repairs required caused by faulty fixtures or equipment

HEATING

INCLUSIONS

- Aqua stat controls
- Automatic gas control valves
- Automatic vent damper/motor
- Blower/component
- Condensate pump
- Door switch
- Electric ignition system
- Fan and limit controls
- Fan motor
- Flame spreader
- Flow switch
- Furnace low voltage circuit fuse
- Gas burner and orifices
- Gas regulator
- Heating circuit transformer
- Pilot burner
- Power burner motor
- Pulley and belt
- Relay
- Roll out switch
- Summer/winter switch
- Thermocouple/generator
- Thermostat (except Wi-Fi enabled)
- Vent system pressure switch
- Ventor motor assembly

EXCLUSIONS

- Heat exchanger
- Heating coil (air handler)
- Heating sections (boiler)
- Boiler heat distribution system (i.e. piping, radiator, valves)Firebox/combustion chamber
- Wi-Fi enabled thermostats
- Furnace filters
- Low and high water cut-off valves
- Circulating pumps
- Zone valves
- Parts added on to accommodate ancillary equipment
- Replacement of complete heating unit

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*Plus applicable taxes. †Subject to standard terms and conditions. Subject to excluded components. ‡ Not included in PPP, reg price 14.99 per month TM "Reliance", and the Reliance Home Comfort logo are trademarks of Reliance Comfort Limited Partnership.

COOLING

INCLUSIONS

- Add-on fan centres
- Capacitor
- Line components
- Internal copper tubing
- Low ambient temperature sensor
- Add-on indoor fan relay
- Cooling contactor/relay
- Evaporator coil
- Internal electrical wiring
- Condenser fan motor
- Thermostat
- Fan blade

EXCLUSIONS

- Compressor and condenser coil replacement
- Repairs required within the furnace or air handler

ELECTRICAL

INCLUSIONS

- Switches
- Outlets
- Interior wiring
- Components within the electrical panels
- Components within sub panels
- Receptacles
- Pot light repairs
- Fluorescent fixture repair
- Cover plates (basic)
- Repair to ground fault circuit interrupters
- USB charging receptacles
- Humidity switches
- Range/dryer outlets
- Door bell system repair

EXCLUSIONS

- Repairs related directly to obsolete wiring systems (e.g. knob & tube wiring)
- Repairs necessary resulting from unqualified work
- Aluminum wiring
- Electrical permits
- Ceiling fans
- Circuit overloading
- Direct current wiring or components
- Garage door openers
- Central vacuum systems
- Inadequate wiring capacity
- Intercoms & alarm systems
- Power failure or damage caused by power surges
- Remote controls
- Electrical appliances